

# VisiQuick News August 2024

Release: 4.7.3



Dear VisiQuick user,

Today we have released a new release of VisiQuick, version 4.7.3. This release contains some corrections to the earlier 4.7.X versions. With this letter, we would like to inform you about these corrections.

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## Prior to installation

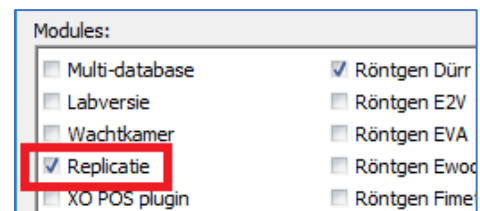
If you work or are going to work with Second Opinion, it is of utmost importance with this update that all VisiQuick installations and any replication client are all updated to VisiQuick version 4.7.X at the same time. So you cannot work with different VisiQuick versions interchangeably!

This only applies when you use or are going to use Second Opinion.

The mentioned replication client is used on to synchronise multiple database with each other. If Second Opinion is used at 1 location, all locations will need to be updated to version 4.7.X. Therefore, if there are multiple practice location that are connected to each other, all these practice locations must also be updated before you can start using Second Opinion.

Desired upgrade order is first the replication servers, then the replication client and finally the VisiQuick application itself on all workstations.

If you are in doubt whether you are using replication, check this via menu Help - Licence.



## Corrections in this version

- The link with Second Opinion has an authentication key that should automatically refresh every 7 days. In some cases, this did not happen, resulting in the link no longer working after 7 days.

## Use of replication and VisiQuick 4.7.X

As mentioned earlier, when using version 4.7.X, all VisiQuick installations as well as the replication client and server should be updated to this version.

**Failure to do so will overwrite all Second Opinion results stored in VisiQuick when opening a patient in an older VisiQuick version and/or processing by an older Replication client.**

An older Replication server in combination with a 4.7.X replication Client will give the error message "Function GetDbInfo not implemented" and no longer function.

Unfortunately, this cannot be overcome because the older version is simply not yet aware of the existence of this new function.

The update procedure should be completed in the following order:

- 1) Update all replication server service installations

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2) Update the replication client installation

3) Update all VisiQuick installations using any of the databases to be replicated or received. (In case of multiple locations, i.e. at ALL locations).

**If in any doubt, contact your ICT manager, your VisiQuick distributor or the VisiQuick helpdesk!**

## Use of Second Opinion

You can now use Second Opinion fully integrated into VisiQuick. We informed you about this in our previous newsletter.

When using Second Opinion integrated with VisiQuick, you can choose to send all new photos to Second Opinion automatically, or manually for each photo.

When you send a photo to Second Opinion, please note that you should not close VisiQuick completely on that workstation until you get results back from Second Opinion.

Normally, this is not a problem because VisiQuick actually always remains open in the background when you switch to your administration package and continue treating the next patient.

However, if you have fewer VisiQuick licences than the number of workstations on which you use VisiQuick, you may well consciously close VisiQuick after taking a picture.

At that moment, the application with Second Opinion stops on that workstation. It only resumes when this patient is opened again at that workstation or when the assignment is taken over at another workstation.

If you are used to always closing VisiQuick after acquisition on the acquisition PC, consider not activating the Second Opinion link on this PC or not activating automatic upload of the image to Second Opinion. Keep in mind that in this case, in the examination room you should always consciously start or take over the Second Opinion request by pressing the [Analysis] button.

For more information on how to use Second Opinion, please refer to the previous Update letter and integration guide:

[VisiQuick Newsletter 4.7.0.pdf](#)

[Visiquick integration Second Opinion.pdf](#)