

VisiQuick News June 2025

Release: 4.9.0



Dear VisiQuick user,

Today we have released a new release of VisiQuick, version 4.9.0. This release contains some corrections and additions to the earlier VisiQuick versions. With this letter, we would like to inform you about these corrections.

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Prior to installation

If you work with a VisiQuick version 4.6.x or lower it is of utmost importance with this update that all VisiQuick installations and any replication client are all updated to the new VisiQuick version at the same time. So you cannot work with different VisiQuick versions interchangeably!

This only applies when you are using a VisiQuick version 4.6.x or lower! From 4.7 upwards, you do not have to take any precautions.

New functionality in this version

Drag and drop images

The drag and drop functionality works from the VisiQuick email window to all external applications that support drag and drop, for instance a Patient management system.

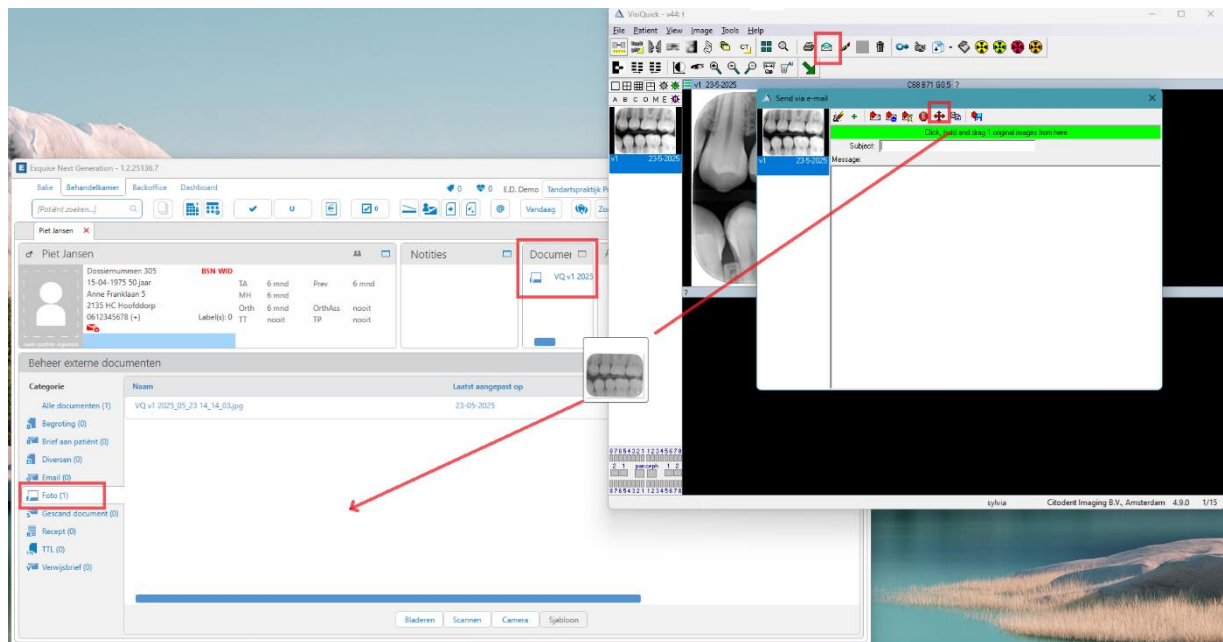
First, make sure you have both you VisiQuick and the intended target drag and drop window open in view. This can be done on a single monitor by setting the screens not full screen or on two separate screens.

In VisiQuick, now go to the email window and add the images you want to export as usual. Click on the drag and drop button and choose original or edited images.

You now click on the green bar at the top of the screen, hold down mouse button and move the mouse to the target drag and drop window. Here, release the mouse button. The photos are now exported to the external application.

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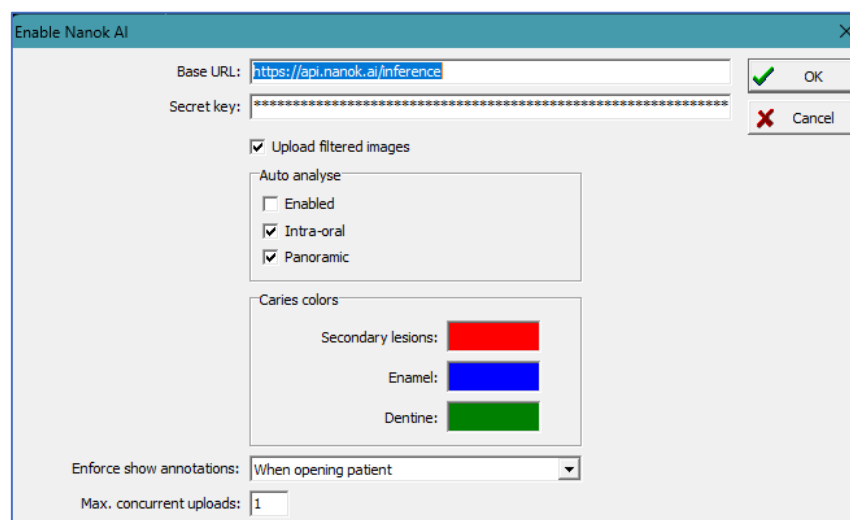


Nanok AI by Boneprox

Boneprox is a Scandinavian developer in the field of diagnostic support through AI. VisiQuick is now also linkable to their AI service Nanok AI by Boneprox where the diagnostic AI advice is displayed directly in your VisiQuick package as an additional layer on your image. You can find more information on www.nanok.ai.

You can activate the Nanok AI link via menu Tools - External programme settings "Activate Nanok AI link". Activation is per workstation.

In the settings - which apply to all workstations, enter the secret key you obtained from Boneprox.



You then have the following choices:

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Upload filtered images: check this option if you want to forward the edited images and not the original image.

Auto analyse:

Enabled: all images you place in the image are automatically forwarded to Nanok AI for analysis.

Intra-oral: automatic forwarding applies to intra-oral images

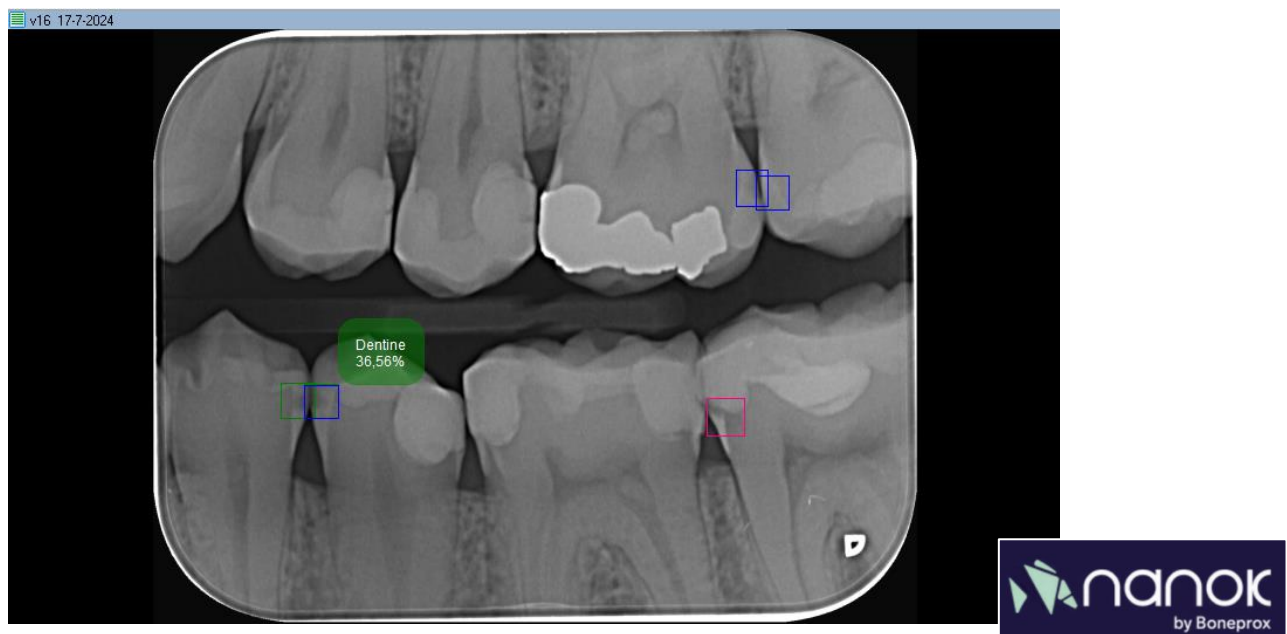
OPG: automatic forwarding applies to OPGs.

Show annotations:

When opening patient: Annotations are initially shown with every patient you open. You can then switch them on/off with hotkey CTRL + Space.

When opening VisiQuick: When initially opening VisiQuick, the annotations are shown. However, if you turn them off, they remain off until you turn them on again. You use hotkey CTRL + Space to turn them on/off.

Never: do not show annotations by default. Only when you deliberately choose this with hotkey CTRL + Space for ON/OFF.



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Expansion of Second Opinion AI functionality

The Second Opinion settings have been extended with the option to always show the annotations initially. A hotkey has also been added for turning the annotation display on/off.

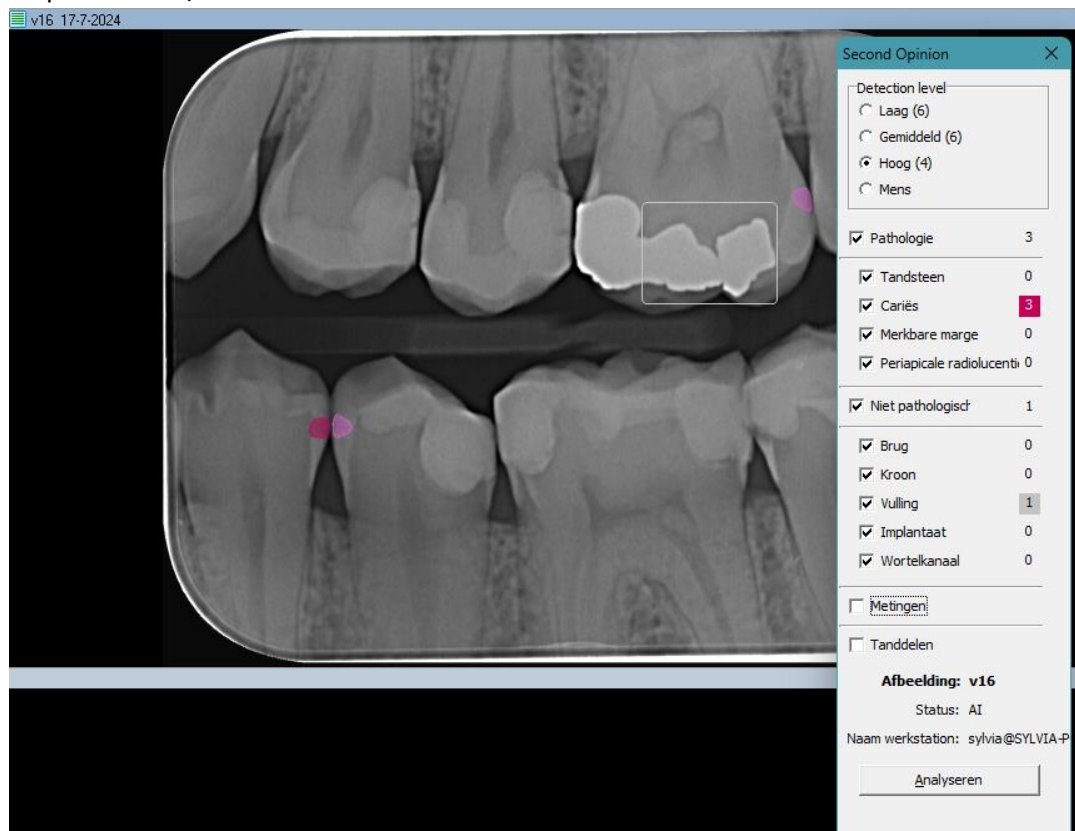
The settings for initial show apply to all workstations:

Show annotations:

When opening patient: Annotations are initially shown with every patient you open. You can then switch them on/off with hotkey CTRL + Space.

When opening VisiQuick: When initially opening VisiQuick, the annotations are shown. However, if you turn them off, they remain off until you turn them on again. You use hotkey CTRL + Space to turn them on/off.

Never: do not show annotations by default. Only when you deliberately choose this with hotkey CTRL + Space for ON/OFF.



o Pearl

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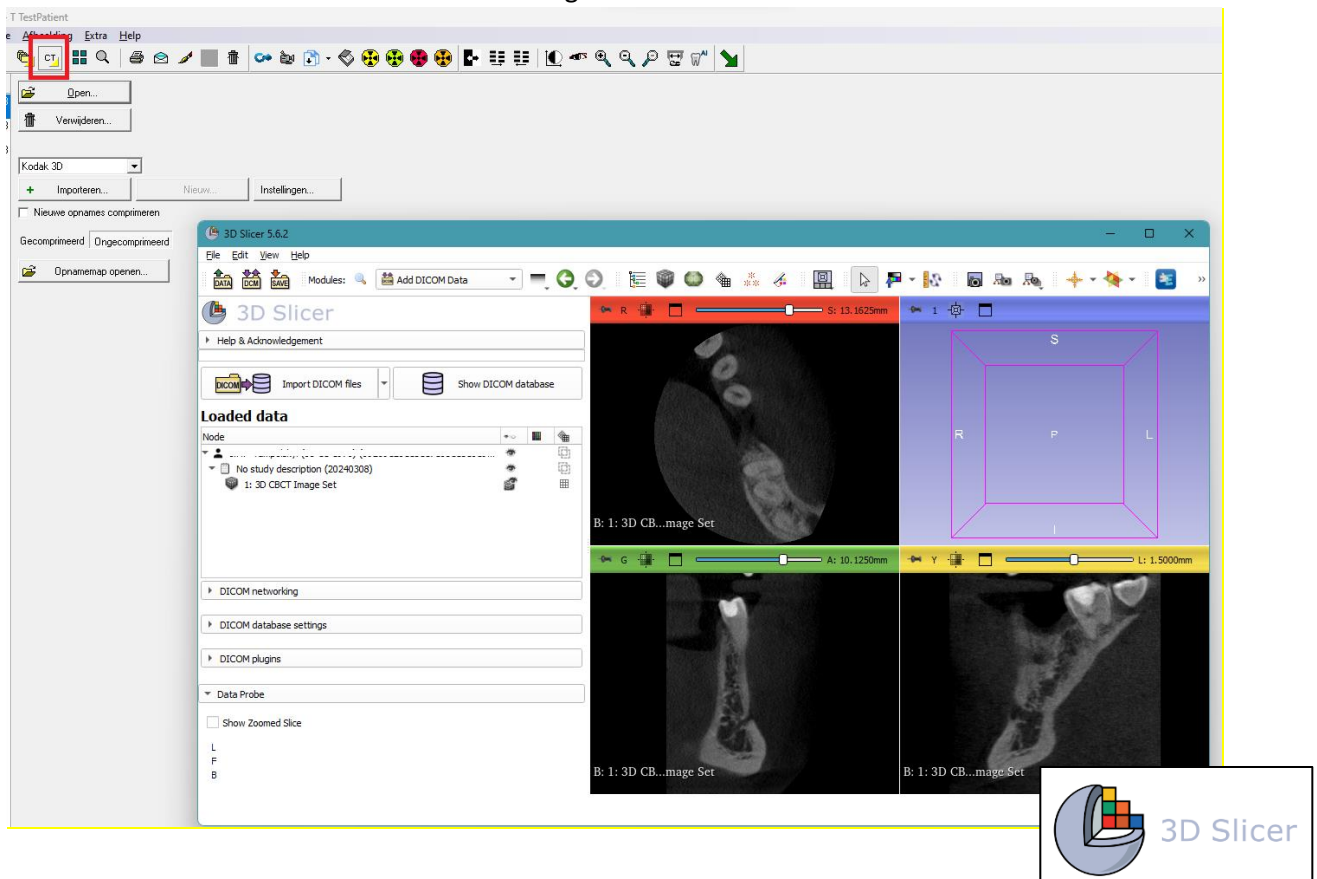


Linking with 3Dslicer

3Dslicer is a freeware opensource 3D viewer that can also be used in an RDP environment. You can link it to VisiQuick for viewing your own or externally acquired 3D images. The 3Dslicer application can be downloaded for free at <https://www.slicer.org/>.

3D slicer offers a lightweight solution for viewing 3D images at your workstations. For diagnostics and treatment planning, the 3D software belonging to your 3D equipment remains necessary.

If the CT module (CT button in the toolbar) is not yet activated in your VisiQuick package, contact your VisiQuick dealer to have it enabled free of charge.



Other additions in this version

- Link with Shining3D OralScan.
- Improved linkage Connexio for KAVO treatment units.

Other news

- AI provider Allisone is working on a link with VisiQuick. This is expected in the coming months. This will not require a new update of VisiQuick.
- AlignTech/ Invisalign, known for the Itero scanner, has integrated a link to VisiQuick in their software.
- Support Ray devices: The RayScan Alpha/ Alpha+ can already be used via SDK. For the RioScan the linkage is still through Twain, but we are currently working on a link via SDK.



Corrections in this version

- Correction in CT link to OnDemand. Choice of whether or not to import patient data no longer worked.
- Improvement regarding "Access violation" or "Unable to write to..." error messages while linking the patient administration programme to VisiQuick. This error message is caused by anti virus software triggered by writing the last opened patient to the VisiQuick configuration file in the local appdata. The act of writing away has been rewritten so that it may be perceived as less triggering by anti virus software.
If these problems nevertheless persist, please exclude this file from being checked by anti virus software.

Training video's

Our website www.citodent.com/downloads several videos to explain how to use VisiQuick. Here, you can also find a three-part (English-language) training set that you can ideally use to train new staff in the use of VisiQuick.

You can find the Videos under the "Downloads" heading on our site.

Updating VisiQuick

Updating VisiQuick is very simple and in most cases you can do it yourself.

If your network is set up in such a way that you cannot perform the update yourself, consult your network administrator.

If in doubt, contact your VisiQuick distributor for guidance.

On our website, you will find an instruction video on how update VisiQuick: [Video](#)

Before updating, check your VisiQuick version first!

A version is listed at the bottom right of your VisiQuick screen:

- If this is 4.7 or higher, you can process the update without any problems.
- If this is 4.6 or lower, check via menu Help - Licence whether the Replication checkbox is on?
Is it not on? Then you can process the update without any problems.

If replication is checked, see "Using replication and VisiQuick 4.7.x and higher".

- If the version is 3.x please contact your distributor. You cannot process the update (yet).

Use of replication and VisiQuick 4.7.X and higher

When using Replication and a VisiQuick version 4.6.X or lower, all VisiQuick installations as well as the replication client and server should be updated to this new version.

An older Replication server in combination with a 4.7.X or higher replication Client will give the error message "Function GetDbInfo not implemented" and no longer function.

Unfortunately, this cannot be overcome because the older version is simply not yet aware of the existence of this new function.

The update procedure should be completed in the following order:

- 1) Update all replication server service installations
- 2) Update the replication client installation
- 3) Update all VisiQuick installations using any of the databases to be replicated or received. (In case of multiple locations, i.e. at ALL locations).

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If in any doubt, contact your ICT manager, your VisiQuick distributor or the VisiQuick helpdesk!

If you are in doubt whether you are using replication, check this via menu Help - Licence.

